

The breakdown for Administrator Education Units (AEUs) by content area for The Foundation of the American College of Healthcare Executive, 2013 Congress on Healthcare Leadership, on March 9-14, 2013, is listed below. It reflects the session titles, the content area for the sessions and the number of AEU(s) for the sessions. Please refer to this breakdown when submitting this program as part of the recertification process for the CASC credential.

<b>Session Title</b>	<b>Content Area</b>	<b>AEU Hours</b>
Aggressively Improve Cost, Quality and Throughput	Quality Management	12.00
Strategic Planning: From Formulation to Action	Quality Management	12.00
Baldrige Boot Camp	Quality Management	7.00
CEO Boot Camp	Human Resources	7.00
COO Boot Camp	Human Resources	7.00
New Healthcare Leader Boot Camp	Human Resources	7.00
Middle Manager Boot Camp	Human Resources	7.00
Physician Executive Boot Camp	Human Resources	7.00
Opening Session: Aspirations of a Servant Leader	Human Resources	1.50
Capturing Every Dollar: Keys to Achieving Enterprisewide Savings	Financial	1.50
Five Proven Strategies to Reduce Your Operational Costs	Financial	1.50
Using Technology to Create a Performance Excellence Culture	Quality Management	1.50
HCAHPS and Your Patients' Voice: Getting the Best out of Best Practices	Quality Management	1.50
Engaging Employees From Day One: 10 Tips for an Exceptional Orientation Experience	Human Resources	1.50
Enhancing Physician Leadership: Preparing for Clinical Integration	Human Resources	1.50
Hardwiring Flow: Patient Flow Solutions for Your Hospital and ED	Delivery of Patient Care	1.50
Beds, Math and Beyond: Successfully Navigating Construction Projects	Financial	1.50
Creating the Medical Neighborhood: Integrating Care in the ED	Delivery of Patient Care	1.50
Developing an SNF Affiliate Network: Improving Care Across the Continuum	Human Resources	1.50
Optimizing Outsourcing and Consulting Agreements for Successful Partnerships	Human Resources	1.50
Physician Profiling and Dashboards: Keys to a Successful Rollout	Human Resources	1.50
Building an Effective Medical Apology Program	Quality Management	1.50
A Path to Successful Succession Planning	Human Resources	1.50
After the Deal Is Done: Making Your New or Expanded System Work	Regulatory and Legal Issues	1.50
A Practical Guide to Differentiating Between Good and Bad Strategy	Quality Management	1.50
Hospital-Physician Relations: Dos and Taboos	Human Resources	1.50
Masters Series Session #1: Information Technology Integration	Quality Management	1.50
Capturing Every Dollar: Keys to Achieving Enterprisewide Savings	Financial	1.50
Five Proven Strategies to Reduce Your Operational Costs	Financial	1.50

Using Technology to Create a Performance Excellence Culture	Quality Management	1.50
HCAHPS and Your Patients' Voice: Getting the Best out of Best Practices	Quality Management	1.50
Engaging Employees From Day One: 10 Tips for an Exceptional Orientation Experience	Human Resources	1.50
Enhancing Physician Leadership: Preparing for Clinical Integration	Human Resources	1.50
Hardwiring Flow: Patient Flow Solutions for Your Hospital and ED	Delivery of Patient Care	1.50
Beds, Math and Beyond: Successfully Navigating Construction Projects	Financial	1.50
Creating the Medical Neighborhood: Integrating Care in the ED	Delivery of Patient Care	1.50
Developing an SNF Affiliate Network: Improving Care Across the Continuum	Human Resources	1.50
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A Practical Guide to Differentiating Between Good and Bad Strategy	Quality Management	1.50
Hospital-Physician Relations: Dos and Taboos	Human Resources	1.50
Fellows' Forum #1 with Ramanathan Raju, MD, FACHE	Delivery of Patient Care	1.50
Masters Series Session #2: Executive Leadership	Human Resources	1.50
The Basics of Healthcare Financial Management	Financial	3.00
Applying Lean, Six Sigma and Blue Ocean Thinking to Your Reform Strategy	Quality Management	3.00
Creating a Committed Workforce	Human Resources	3.00
Aligning Ethical Principles With Leadership, Decision Making and Organizational Culture	Quality Management	3.00
Successfully Exploring, Navigating and Executing Mergers With For-Profits and Private Equity Investors	Regulatory and Legal Issues	3.00
Addressing Inpatient Nurse Staffing Issues With Predictive Modeling	Human Resources	1.50
Facility Sizing and Design in an Era of Health Reform	Financial	1.50
Social Media and Mobile Health: The Good, The bad and the Ugly	Quality Management	1.50
Health Information Exchange: Driving Value in Tomorrow's Healthcare System	Delivery of Patient Care	1.50
Doing the Right Thing: How Evidence-Based Medicine Can Help	Delivery of Patient Care	1.50
Are Your Employees Your Most Valued Assets?	Human Resources	1.50
Profitable Strategies for Developing a Loyal and Committed Medical Staff	Human Resources	1.50
Value-Based Purchasing: Optionality Doesn't Work Here Anymore	Financial	1.50
Leveraging Philanthropy to Raise More Money: 7 Roles for CEOs	Financial	1.50
Accelerating Change in a Large Integrated Delivery System	Quality Management	1.50

Organizational Approaches to Launching or Strengthening Culturally-Competent Health Services	Quality Management	1.50
Developing Senior-Level Talent by Leveraging Diversity	Human Resources	1.50
Transitioning Aggregated Physician Practices to a High-Performing Clinical Enterprise	Human Resources	1.50
Tuesday Hot Topic #1: American Hospital Association Policy and Legislative Update	Regulatory and Legal Issues	1.50
Tuesday Hot Topic #2: Proven Approaches for Healthcare Executives to Expand Their Resiliency Range	Human Resources	1.50
Addressing Inpatient Nurse Staffing Issues With Predictive Modeling	Human Resources	1.50
Facility Sizing and Design in an Era of Health Reform	Financial	1.50
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Transitioning Aggregated Physician Practices to a High-Performing Clinical Enterprise	Human Resources	1.50
Advanced Hospital Financial Management	Financial	3.00
Virtuous Healthcare Organizations: Breaking Away From Blamestorming	Quality Management	3.00
Blueprint for Quality: Building the Patient-Centered Facility	Financial	3.00
Addressing Care Disparities: A Partnership of Three Community Hospitals	Quality Management	3.00
Palliative Care: Impact on Quality and Cost	Delivery of Patient Care	3.00
Patient-Centered Care: A Strategic Imperative	Quality Management	1.50
Your Career Is a Marathon: Training to Win	Human Resources	1.50
Engaging Leaders in the Patient Experience: 6 Essentials for Success	Quality Management	1.50
Becoming Accountable: Achieving Success in Population Health Management	Delivery of Patient Care	1.50
Communicating in a Crisis: 8 Cardinal Rules for Survival	Quality Management	1.50
Going Green: Is it the Healthy Choice?	Quality Management	1.50
Building a Culture of Healthcare Excellence	Quality Management	1.50
Leveraging Allied Health Professionals in Patient-Centered Care Models	Delivery of Patient Care	1.50
Executive Compensation: What Every CEO Needs to Know	Human Resources	1.50
Leadership Development for Developing Leaders	Human Resources	1.50
Managing an Aging Workforce	Human Resources	1.50

WorkSMART: A Program to Eliminate Waste and Improve Efficiency	Quality Management	1.50
Acute-Care and Ambulatory Practice IT Adoption Update	Quality Management	1.50
The Healthier Hospitals Initiative: Engaging Leadership	Quality Management	1.50
Masters Series Session #3: Physician Integration and Alignment	Human Resources	1.50
Patient-Centered Care: A Strategic Imperative	Quality Management	1.50
Your Career Is a Marathon: Training to Win	Human Resources	1.50
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WorkSMART: A Program to Eliminate Waste and Improve Efficiency	Quality Management	1.50
Acute-Care and Ambulatory Practice IT Adoption Update	Quality Management	1.50
The Healthier Hospitals Initiative: Engaging Leadership	Quality Management	1.50
Fellows' Forum #2 with Donna E. Shalala, PhD	Quality Management	1.50
Masters Series Session #4: Quality and Process Improvement	Quality Management	1.50
Nightmares and Sentinel Events in Healthcare: How to Respond	Quality Management	3.00
Today's Merger Frenzy: 5 Considerations for Hospital Leaders	Regulatory and Legal Issues	3.00
CEO Governance Roundtable	Regulatory and Legal Issues	3.00
The Power of Stress Reduction and Culture Change to Create Measurable Economic Impact	Quality Management	3.00
Pharmacy's Role in Health Reform	Delivery of Patient Care	3.00
Governance Practice in an Era of Healthcare Transformation	Regulatory and Legal Issues	1.50
Creating Collaborative Partnerships Between Physicians and Healthcare Executives	Quality Management	1.50
Driving Financial Efficiency With an Integrated Approach to Medical Equipment Management	Financial	1.50
Simulation in Healthcare: Improving Patient Outcomes	Quality Management	1.50
STORM in the OR: Improving Efficiency	Quality Management	1.50
Transforming the Economics of a Rural Health System by Reinventing Leadership	Financial	1.50
Religious Diversity in the Workplace: An Organizational Asset	Human Resources	1.50
Successful Strategies for Managing Community Health and Charity Care	Delivery of Patient Care	1.50
Integrating Health IT With a Positive ROI and Clinical Workflow Improvement	Quality Management	1.50
Credentialing and Peer Review in the Era of ACOs	Quality Management	1.50
Inside the Office of Inspector General: Oversight, Compliance and Enforcement	Regulatory and Legal Issues	1.50
Developing International Hospital Partnerships	Regulatory and Legal Issues	1.50

Bundled Rate Programs: Planning for Performance-Based Reimbursement	Financial	1.50
Wednesday Hot Topic Session #1: Innovating for Impact: Creating and Sustaining Value in Healthcare	Quality Management	1.50
Wednesday Hot Topic Session #2: Building a Stronger Healthcare System	Financial	1.50
Accountable Continuum of Care: A Strategic Approach to Pay-for-Outcomes	Financial	1.50
Building and Transforming an Administrative Fellowship Program	Human Resources	1.50
Forging a Competitive Identity for a Value-Driven Marketplace	Financial	1.50
Aligning Strategic Planning and Stakeholder Compensation	Quality Management	1.50
Understanding Compliance: Health Privacy and Nondiscrimination Laws	Quality Management	1.50
Surviving and Thriving Strategies for a Rural Health Care System	Financial	1.50
Traits of a Great Revenue Cycle Leader	Human Resources	1.50
Medicare ACE Demonstration: Lessons Learned From a Bundled Payment Pilot Project	Financial	1.50
Leveraging Technology Beyond the EMR	Quality Management	1.50
The Anatomy of a Hospital Acquisition of a Large Group Practice	Regulatory and Legal Issues	1.50
Raising the Bar: Discovering and Engaging High-Performing Board Members	Human Resources	1.50
Value-Based Care: The Patient and Provider Journey	Quality Management	1.50
Creating Value: Using ROI in Healthcare	Financial	1.50
Strategies for Enhancing Leadership Effectiveness Under Health Reform	Human Resources	3.00
GROW a Coaching/Mentoring Program to Develop Future Leaders	Human Resources	3.00
Partnering With Technology Professionals: Creating a Meaningful, Meaningful Use Strategy	Quality Management	3.00
Transitioning From Military to Civilian Healthcare	Human Resources	3.00
Forum on Advances in Healthcare Management Research	Delivery of Patient Care	3.00
Driving Innovation, Getting Results: Proven Approaches of Baldrige-Winning Organizations	Quality Management	1.50
Women in Healthcare Leadership: a Journey of Inclusion	Human Resources	1.50
Innovative Workforce Practices to Ensure Future Success	Human Resources	1.50
Plotting a Course for Organizational Excellence	Quality Management	1.50
Physician Employment and Compensation Models That Work	Human Resources	1.50
Executing Tomorrow's Vision Today: Cultural, Quality and Financial Imperatives	Quality Management	1.50
Healthcare in a Green Economy: a WHO Prescription	Quality Management	1.50
Servant Leadership: an Organizational Imperative	Human Resources	1.50
Medical Staff Boundaries: What You Always Wanted to Know but Were Afraid to Ask	Human Resources	1.50
CEO Circle Session: CEO to CEO: The Future of Hospitals in America	Regulatory and Legal Issues	1.50
Driving Innovation, Getting Results: Proven Approaches of Baldrige-Winning Organizations	Quality Management	1.50
Women in Healthcare Leadership: a Journey of Inclusion	Human Resources	1.50
Innovative Workforce Practices to Ensure Future Success	Human Resources	1.50

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Servant Leadership: an Organizational Imperative	Human Resources	1.50
Medical Staff Boundaries: What You Always Wanted to Know but Were Afraid to Ask	Human Resources	1.50
Fellows' Forum #3 with Connie Mariano, MD	Delivery of Patient Care	1.50
Enroll America: Delivering the Promise of Health Coverage for the Uninsured	Delivery of Patient Care	1.50
Successful Strategies to Align Physicians With a Strategic Ambulatory Plan	Quality Management	1.50
Influencing Public Policy at the Local Level	Regulatory and Legal Issues	1.50
Shape up Your Culture for Results: Hospital-Physician Collaboration	Human Resources	1.50
Measuring Outcome Performance of Facility Design Elements	Quality Management	1.50
Leading a Patient Safety Culture: Successful Strategies for Sustained Change	Quality Management	1.50
Enhancing the Value Relationship Between Resource Spending and HCAHPS Outcomes	Quality Management	1.50
Thursday Hot Topic Session #1: New Methods to Dramatically Reduce Infections and Save Lives	Delivery of Patient Care	1.50
Thursday Hot Topic Session #2: Leading the Way to Emotionally Intelligent Teams	Human Resources	1.50
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Dealing With Difficult People: Building Emotional Intelligence Skills	Human Resources	3.00
Reexamining Your Business Continuity Plan: Lessons From Joplin	Quality Management	3.00
Strategic Integration of Palliative and Hospice Care: Implications for Health Systems, Physicians and Payors	Quality Management	3.00
ICD-10: Preparing Your Organization	Human Resources	3.00
A Simple Tool for Measuring Performance Outcomes	Quality Management	3.00
The Four Pillars of Ambulatory Care Management	Delivery of Patient Care	1.50
How Shaping Culture Can Maximize System Performance	Quality Management	1.50
Balancing Mission, Competition, Academia and Costs in a Reform Era: An Academic Medical Center's Challenges	Quality Management	1.50



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Communicating the Plan: Getting Everyone on Board With Your Patient Experience Strategy	Quality Management	1.50
U.S. Hospitals' Role in the International Patient Care Market	Delivery of Patient Care	1.50
Maximizing Your Hospital's Success With Emerging Pay-for-Performance Reimbursement Methodologies	Financial	1.50

For questions, please contact 703.836.4871 or [casc@aboutcasc.org](mailto:casc@aboutcasc.org).