



The breakdown for Administrator Education Units (AEUs) by content area for the OR Excellence conference on October 11 – 13, 2017, is listed below. It reflects the session titles, the number of AEU(s) for the sessions, and the content area for the sessions. Please refer to this breakdown when submitting this program as part of the recertification process for the CASC credential.

Session Title	Content Area	AEU Hours
<b>Wednesday, October 11</b>		
Beyond the Basics: Advanced Level Lessons in Total Joint Success	Delivery of Patient Care	3.00
You're Not a Born Leader!	Human Resources	
Yes, You Can Do Accurate Case Costing	Financial	
Patients Come Second	Human Resources	1.00
Giving Disruptive Docs a Second Chance	Human Resources	1.00
Truth or Consequences: Open Disclosure vs. Deny and Defend	Regulatory and Legal Issues	1.00
Staffing: How to Get the Most Out of Each Generation	Human Resources	1.00
<b>Thursday, October 12</b>		
From Volume to Value: The Future of Facility Reimbursement	Financial	1.00
Ways to Improve Your Patient Satisfaction Scores	Delivery of Patient Care	1.00
Is Your Anesthesia Team Delighting Your Surgeons and Patients	Delivery of Patient Care	1.00
Outpatient Spine Is the Next Big Thing: Here's How to Be Prepared	Delivery of Patient Care	2.00
The Two-Hour MBA: Business Insights for Surgery	Financial	
Guess Who's Coming and Staying for Lunch? Survey Readiness	Quality Management	1.00
A CRNA's Story of Addiction and Recovery	Human Resources	
<b>Friday, October 13</b>		
The Dauntless Nurse	Human Resources	1.00
Infection Prevention Patrol: Keeping Law and Order in Your Perioperative Setting	Quality Management	1.00
New and Emerging Technologies in Surgery	Delivery of Patient Care	1.00
Batteries Not Included	Human Resources	1.00

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